

ANNUAL REPORT

CENTER FOR ADOPTION SUPPORT & EDUCATION

2020

From the Board Chair & CEO

Dear C.A.S.E. Friend,

We are pleased to present our 2020 Annual Report. **C.A.S.E.'s** commitment remains resolute to providing specialized mental health and related services for adoptive, kinship, and foster families; nationally recognized training programs for professionals; and broader access to educational resources for the community as a whole.

This report summarizes our growth in serving clients through clinical, case management and Wendy's Wonderful Kids programs and tells the story of who we serve. 2020 was certainly a year like no other. The COVID-19 pandemic brought new, complex challenges to the **C.A.S.E**. staff and all those we serve. We had to pivot quickly to ensure families and professionals could receive all the benefits and services **C.A.S.E**. offers via online platforms.

C.A.S.E.'s thought leadership focuses on building a national adoption-competent workforce through our Training for Adoption Competency (TAC™) and National Adoption Competency Mental Health Training Initiative (NTI™). We reached an important milestone in 2020: In November TAC was accredited by the Institute for Credentialing Excellence (ICE) making it the only accredited, assessment-based certificate







Heather Quinn Chair, Board of Directors

program on adoption competency in the country. Your investment in **C.A.S.E.** matters. Your support allows families struggling with loss, grief, and trauma to be served by therapists who have been specially trained in adoption competency. Through your generosity in 2020, we provided mental health services for 1,836 children, teens, and their family members; improved the skills of 5,251 child welfare and mental health professionals through intensive 20+ hour online training; delivered 11,000 FREE in demand webinars to help families and professionals cope with the stress of COVID-19.

On behalf of our Board of Directors and staff, thank you for your unwavering support.

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Sincerely,

Debbie Riley, LCMFT

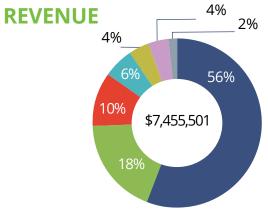
C.A.S.E. CEO

Heather Quinn

C.A.S.E. Chair, Board of Directors

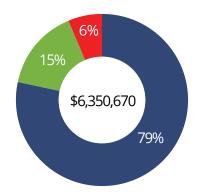
2020 FINANCIAL OVERVIEW

C.A.S.E. maintains the highest standards of financial accountability as stewards of your trust and financial support. Visit our **Annual Reports** page online for our complete audited financial statements and IRS Form 990.



Grants & Contracts	\$4,180,269	(56%)
Contributions	\$1,371,033	(18%)
Counseling	\$785,099	(10%)
Special Events	\$427,816	(6%)
• TAC	\$294,497	(4%)
Training & Publications	\$280,887	(4%)
Other	\$115,900	(2%)

OPERATING & PROGRAM EXPENSES



Program Services	\$4,989,027	(79%)
Conoral & Administrative	¢067 228	(150%)

• General & Administrative \$967,338 (15%)
• Fundraising \$394,305 (6%)

Growing Together Campaign

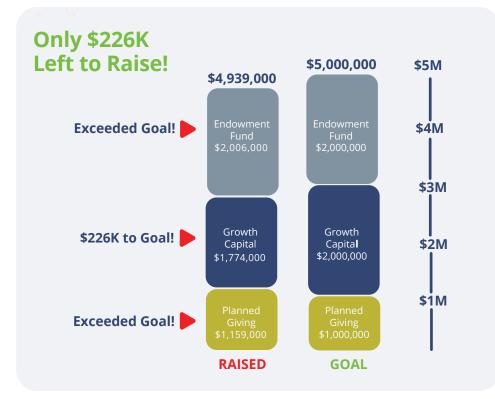
c.A.S.E. graciously recognizes our generous donors who pledged or contributed gifts to support the Growing Together Campaign as of June 30, 2021.

As of June 2021, we've raised \$4.9 million including growth capital to:

- **INCREASE** access to therapy for vulnerable families by opening new offices in the Baltimore-Washington metro area.
- PROMOTE improvements in child welfare and mental health systems through expansion of our Training for Adoption Competency programs and other educational initiatives.
- BUILD capacity and retain top talent.
- **INVEST** in technology, innovation and telehealth expansion.
- CONDUCT next generation research on adoption.

\$5 Million Growing Together Campaign

The **C.A.S.E.** 4-year, \$5 million **Growing Together Campaign** concludes December 2021. The funds raised increase access to our services, extend our reach and sustain our impact. An initial \$1 million endowment pledge by our founders was matched by our leadership.



Visit our **Growing Together Campaign** page online to learn more.

CAMPAIGN DONORS

SUSTAIN (\$150,000 and above)

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1998 LEGACY SOCIETY MEMBERS

Donors who have committed to C.A.S.E.'s future by making a gift through their will, trust, or a bequest are recognized as members of the Society.

Visit our **Planned Giving** page online to learn more.

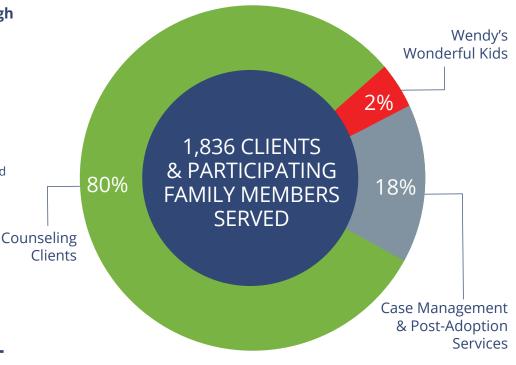
2020 Results

Adoptive, Foster & Kinship Families Supported & Thriving

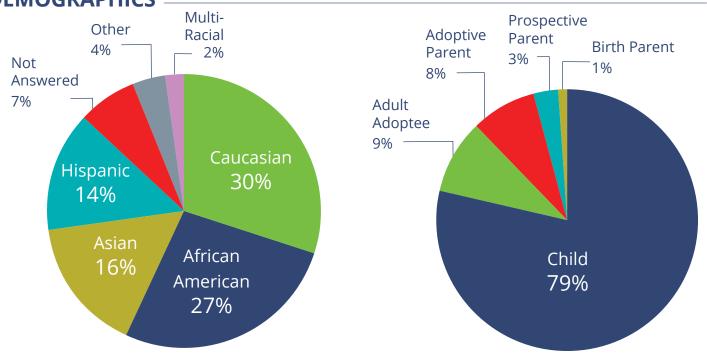
Who We Serve



C.A.S.E. believes in holistically incorporating the entire family into our services. In 2020, **C.A.S.E.** served **1,836** clients and participating family members through therapy, case management, post-adoption services and Wendy's Wonderful Kids recruitment programs - **686** clients and **1.150** family members.



COUNSELING CLIENT DEMOGRAPHICS



Helping Families During the Pandemic

In 2020, the adoptive, foster, and kinship families **C.A.S.E.** served faced complex mental health challenges which worsened throughout the COVID-19 pandemic. C.A.S.E. helped families and the professionals who serve them by providing clinical support, mental health resources, and educational trainings exclusively through online platforms.

TELEHEALTH SESSIONS SERVED 2019 & 2020

5,576



21 direct service staff certified as Tele-Behavioral **Health Specialists**



Provided \$137,206 in financial assistance for families struggling to cover the cost of therapy due to the economic crisis triggered



Delivered 11,000 free in-demand educational webinars to help families and professionals cope with stress and burnout



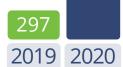
Provided 1.836 clients & family members with specialized individual and family therapy and case management services



19,815 parents and professionals received a C.A.S.E. "Free Resources" email for 15 consecutive weeks



336 individuals accessed a newly released, FREE in-demand webinar, Supporting Adoptive and Foster Families in the Time of COVID-19



Launched Facebook Fridays Storytime series featuring C.A.S.E. CEO Debbie Riley, LCMFT & guest readers including Gold Medalist Simone Biles, Jockey International Chairman & CEO Debra Waller and Congressman Anthony Brown

Visit our Impact and Free Resources During COVID-19 pages online to learn more.

NORTHERN Family Services



PARTNERSHIP FOR STRONG ADOPTIONS

94 children and their families received FREE post-adoption services including case management, support groups, and virtual respite events through the Northern Post Adoption Regional Consortium (NPAC), led by C.A.S.E. with our partners Children's Home Society, North American Council on Adoptable Children (NACAC), & enCircle. These FREE services are available to adoptive families in Northern Virginia, thanks to the generous funding from Virginia Department of Social Services.







Dave Thomas Foundation for Adoption.

Some of the children we serve have complex needs including medically-fragile conditions, autism, and significant developmental delay. From January to March 2020, C.A.S.E.'s two dedicated Wendy's Wonderful Kids recruiters drove a collective 4,768 miles to meet with families, children and their support teams before social distancing went into effect due to the pandemic. **30** children in foster care in Maryland were supported by two WWK recruiters with 4 placements with forever families.

Educational Resources

& Customizable

Trainings

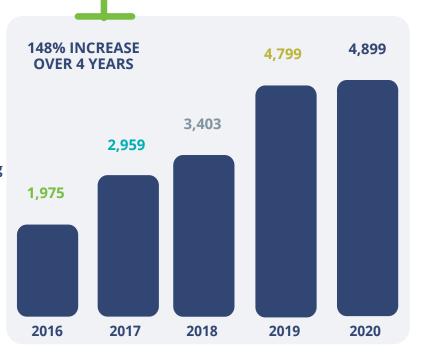
People from 19 countries worldwide participated in C.A.S.E. virtual trainings or purchased our educational resources and publications.

In 2020, C.A.S.E. launched the National Training Institute to better promote permanency and well-being for children, provide support across the family life cycle and enhance the knowledge and skills of child welfare and mental health professionals.

4,899 people registered for C.A.S.E. monthly Strengthening Your Family webinars featuring a wide array of topics for the adoptive, foster, and kinship community.



Monthly Webinar Registrations



Thanks to funding from **Jockey Being Family**, the first **600** registrants each month are free.

(+)

2020 C.A.S.E. Publications Distribution

4,959 new adoptive families received C.A.S.E. publications through the Jockey Being Family Backpack Program, a 7% increase over 2019!



35,677 C.A.S.E. PUBLICATIONS SOLD

C.A.S.E. Customized Trainings

In 2020, 8,779 registrants signed up for 48 live webinars and workshops covering an array of topics for parents and professionals. Through our national network of partners, C.A.S.E. has trained over 17,000 mental health and child welfareprofessionals across 31 states.

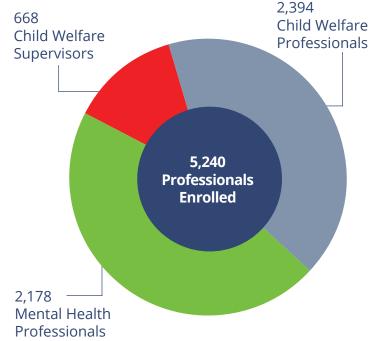


A total of 5,240 professionals enrolled in the 20-30 hour web-based training in 2020.

C.A.S.E. has worked with 31 state child welfare agencies and private regional or national organizations to integrate the NTI program into their training plans and systems.

"NTI is the most concise training I have seen for child welfare staff ever! It gets to the heart of the work, and really gives hands on tools for staff to use in supporting children and families. I keep sharing information with the rest of the child welfare executive team, regarding the training, and am excited for our entire system to get this information as soon as possible."

- Deputy Director, Foster Care and Adoption Child Welfare Services



NTI is a cooperative agreement with the U.S. Department of Health & Human Services





Training for Adoption Competency

TAC is the only accredited, evidence-based certificate program on adoption competency in the country.

- 211 clinicians nationwide completed the 72-hour accredited TAC curriculum.
- 18 partners in 17 states offer the TAC program to better serve adoptive, foster, and kinship families.
- There are 1,932 trained TAC clinicians nationwide.

"I would 100% recommend anyone working with a member of the adoption kinship network to take the TAC program; its impact is immeasurable. How can you not want to be part of that?"

- Chief Strategy Officer, Foster and Adoption Care Coalition

C.A.S.E. received accreditation of our **Training for Adoption Competency™ (TAC)** program from the **Institute for Credentialing Excellence (ICE)** in November 2020.





Growing Together Campaign Committee

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Duane Rollins

Jeffrey Slavin

Andrea Spiegel

Kathleen Strottman

Learn more online about the Growing Together Campaign Goals and Leadership.

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nurture. inspire. empower.

Our Mission:

Improving the lives of children who have been adopted or in foster care and their families through counseling, lifelong education, and a growing national network of trained professionals.

adoptionsupport.org